

Truth Discovery and Crowdsourcing Aggregation: A Unified Perspective

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Overview



Overview

•	Introduction
•	Comparison of Existing Truth Discovery and Crowdsourced Data Aggregation Setting
•	Models of Truth Discovery and Crowdsourced Data Aggregation
•	Truth Discovery for Crowdsourced Data Aggregation
•	Related Areas
•	Open Questions and Resources
•	References

Truth Discovery

Conflict resolution in data fusion

Google what is the height of mount everest

Mount Everest - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/**Mount_Everest** By the same measure of base to summit, **Mount** McKinley, in Alaska, is also taller than **Everest**. Despite its **height** above sea level of only 6,193.6 m (20,320 ft), ... List of deaths on eight ... - Edmund Hillary - Timeline of climbing Mount - 1996

Mt. Everest Height Mystery May Be Answered : Discovery News

news.discovery.com/.../everest-official-height-120301.htm Mar 1, 2012 – The plunge from 71581 feet was a success. Next up: 120000 feet.

Facts About Mt. Everest

teacher.scholastic.com/activities/hillary/archive/evefacts.htm

Number of people to successfully climb Mt. Everest: 660. Number of people who have died trying to climb Mt. Everest: 142. Heigl t: 29,028 feet, pr 5 and a half ...

Mount Everest by the Numbers: Deaths, Cost to Climb, and More ...



www.thedailybeast.com/.../mount-everest-by-th... May 22, 2012

8,000: Height in meters (approximately 26,000 feet) at Mount Everest's "death zone," the low-oxygen area above ...

More videos for what is the height of mount everest »

What is the height of Mount Everest

wiki.answers.com

Mt. Everest is 29,002 feet hight. And 348,024 inches high. What is the real height of Mount Everest? 12,000 ft!!! Everest is, to begin with, 18,000 ft above sea level ...

Height of Mount Everest (Everest, Mount) -- Britannica Online ...

www.britannica.com/EBchecked/.../Height-of-Mount-Everest

The **height of Mount Everest**, according to the most recent and reliable data, is 29035 feet (8850 metres). In 1999 an American survey, sponsored by the (U.S.) ...

Mount Everest - Overview of Mount Everest

geography.about.com > Specific Places of Interest With a peak **elevation** of 29,035 feet (8850 meters), the top of **Mount Everest** is the world's highest point above sea level. As the world's highest mountain, ...





A Straightforward Fusion Solution

Voting/Averaging

- Take the value that is claimed by majority of the sources
- Or compute the mean of all the claims

Limitation

• Ignore source reliability

Source reliability

• Is crucial for finding the true fact but unknown

Truth Discovery

• What is truth discovery?

<u>Goal</u>:

To discover truths by integrating source reliability estimation in the process of data fusion

Crowdsourcing





Get Results from Mechanical Turk Workers

Ask workers to complete HITs - Human Intelligence Tasks - and get results using Mechanical Turk. <u>Get Started.</u>

As a Mechanical Turk Requester you:

- · Have access to a global, on-demand, 24 x 7 workforce
- Get thousands of HITs completed in minutes
- · Pay only when you're satisfied with the results



requester

Make Money by working on HITs

HITs - Human Intelligence Tasks - are individual tasks that you work on. Find HITs now.

As a Mechanical Turk Worker you:

- · Can work from home
- Choose your own work hours
- Get paid for doing good work



worker

An Example on Mturk

Are the two images of the same person?



Crowdsourced Data Aggregation

- What is crowdsourced data aggregation?
- <u>Goal</u>:

To resolve disagreement between responses.

Overview



Similarity

A common goal

- to improve the quality of the aggregation/fusion results
- Via a common method
 - To aggregate by estimating source reliabilities
- Similar principles
 - Data from reliable sources are more likely to be accurate
 - A source is reliable if it provides accurate information
- Mutual challenge
 - Prior knowledge and labels are rarely available

Differences

- Data collection and generation
- Data format of claims

Data Collection and Generation

Truth discovery

- We can't control generation step.
- We only collect.



Crowdsourced data aggregation

- We can control data generation to a certain degree
 - What to ask
 - How to ask
 - How many lovels per question

Data Format of Claims

Truth discovery

- Data is collected from open domain.
- Can't define data space
 - type of data
- range of data

Crowdsourced data aggregation

- Data generation is controlled
- For easier validation of answers, requesters usually choose
 - Multichappendestion
 - Scool On a range

Overview



Model Categories

- Statistical model (STA)
- Probabilistic graphical model (PGM)
- Optimization model (OPT)
- Extension (EXT)
 - Source correlation

Statistical Model (STA)

•General goal:

> To find the (conditional) probability of a claim being true

• Source reliability:

Probability(ies) of a source/worker making a true claim

STA - Maximum Likelihood Estimation

Multiple choice questions with fixed answer space



For each worker, the reliability is a confusion matrix.



 $\pi_{jl}^{(k)}$: the probability that worker k answers l when j is the correct answer.

 p_j : the probability that a randomly chosen question has correct answer *j*. [Dawid&Skene, 1979]

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STA - Maximum Likelihood Estimation



STA - Maximum Likelihood Estimation

$$likelihood = \prod_{i}^{I} \prod_{j=1}^{J} \left(p_j \prod_{k}^{K} \prod_{l=1}^{J} \pi_{jl}^{(k)} \right)^{1(j_i = q_i)}$$

- This is the likelihood if the correct answers (i.e., q_i 's) are known.
- What if we don't know the correct answers?
- Unknown parameters are p_j , q, $\pi_{jl}^{(k)}$



STA - Extension and Theoretical Analysis

Extensions

- Naïve Bayesian [Snow et al., 2008]
- Finding a good initial point [Zhang et al., 2014]
- Adding instances' feature vectors [Raykar et al., 2010] [Lakkaraju et al. 2015]
- Using prior over worker confusion matrices [Raykar et al., 2010][Liu et al., 2012] [Lakkaraju et al. 2015]
- Clustering workers/instances [Lakkaraju et al. 2015]
- Theoretical analysis
 - Error bound [Li et al., 2013] [Zhang et al., 2014]

Different websites often provide conflicting information on a subject, e.g., Authors of *"Rapid Contextual Design"*

Online Store	Authors
Powell's books	Holtzblatt, Karen
Barnes & Noble	Karen Holtzblatt, Jessamyn Wendell, Shelley Wood
A1 Books	Karen Holtzblatt, Jessamyn Burns Wendell, Shelley Wood
Cornwall books	Holtzblatt-Karen, Wendell-Jessamyn Burns, Wood
Mellon's books	Wendell, Jessamyn
Lakeside books	WENDELL, JESSAMYNHOLTZBLATT, KARENWOOD, SHELLEY
Blackwell online	Wendell, Jessamyn, Holtzblatt, Karen, Wood, Shelley

[Yin et al., 2008]

- Each object has a set of conflictive facts
 - E.g., different author lists for a book
- And each web site provides some facts
- How to find the true fact for each object?



- 1. There is usually only one true fact for a property of an object
- 2. This true fact appears to be the same or similar on different web sites
 - E.g., "Jennifer Widom" vs. "J. Widom"
- 3. The false facts on different web sites are less likely to be the same or similar
 - False facts are often introduced by random factors
- 4. A web site that provides mostly true facts for many objects will likely provide true facts for other objects

Confidence of facts ↔ Trustworthiness of web sites

- A fact has *high confidence* if it is provided by (many) trustworthy web sites
- A web site is *trustworthy* if it provides many facts with high confidence

Iterative steps

- Initially, each web site is equally trustworthy
- Based on the four heuristics, infer fact confidence from web site trustworthiness, and then backwards
- Repeat until achieving stable state









• The trustworthiness of a web site w: t(w)

Average confidence of facts it provides

 $t(w) = \frac{\sum_{f \in F(w)} s(f)}{|F(w)|}$ Sum of fact confidence |F(w)| Set of facts provided by w

• The confidence of a fact f: s(f)

 One minus the probability that all web sites providing f are wrong
t(w₂)

Probability that w is wrong

 $s(f) = 1 - \prod_{w \in W(f)} (1 - t(w))$ Set of websites providing f $s(f_1)$

 $t(w_1)$

 \mathcal{W}_1

 W_{2}

Probabilistic Graphical Model (PGM)



PGM - Latent Truth Model (LTM)

• Multiple facts can be true for each entity (object)

- One book may have 2+ authors
- A source can make **multiple claims per entity**, where more than one of them can be true
 - A source may claim a book w. 3 authors
- Sources and objects are independent respectively
 - Assume book websites and books are independent
- The majority of data coming from many sources are not erroneous
 - Trust the majority of the claims

PGM - Latent Truth Model (LTM)



PGM - Latent Truth Model (LTM)

• For each source k

- Generate false positive rate (with **strong** regularization, believing most sources have low FPR): $\phi_k^0 \sim Beta(\alpha_{0,1}, \alpha_{0,0})$
- Generate its sensitivity (1-FNR) with uniform prior, indicating low FNR is more likely: $\phi_k^1 \sim Beta(\alpha_{1,1}, \alpha_{1,0})$

• For each fact *f*

- Generate its prior truth prob, uniform prior: $\theta_f \sim Beta(\beta_1, \beta_0)$
- Generate its truth label: $t_f \sim Bernoulli(\theta_f)$
- For each claim c of fact f, generate observation of c.
 - If f is false, use false positive rate of source: $o_c \sim Bernoulli(\phi_{s_c}^0)$
 - If f is true, use sensitivity of source: $o_c \sim Bernoulli(\phi_{s_c}^1)$
PGM - GLAD Model



Each image belongs to one of two possible categories of interest, i.e., binary labeling.

Known variables: observed labels.

PGM - GLAD Model



Optimization Model (OPT)

General model

$$\arg \min_{\{w_s\}, \{v_o^*\}} \sum_{o \in O} \sum_{s \in S} g(w_s, v_o^*)$$

s.t. $\delta_1(w_s) = 1, \delta_2(v_o^*) = 1$

What does the model mean?

- The optimal solution can minimize the objective function
- Joint estimate true claims v_o^* and source reliability w_s under some constraints $\delta_1, \delta_2, \dots$.
- Objective function $g(\cdot, \cdot)$ can be distance, entropy, etc.

Optimization Model (OPT)

General model

$$\arg \min_{\{w_s\}, \{v_o^*\}} \sum_{o \in O} \sum_{s \in S} g(w_s, v_o^*)$$

s.t. $\delta_1(w_s) = 1, \delta_2(v_o^*) = 1$

• How to solve the problem?

- Convert the primal problem to its (Lagrangian) dual form
- Block coordinate descent to update parameters
- If each sub-problem is convex and smooth, then convergence is guaranteed

OPT - CRH Framework

$$\min_{\boldsymbol{\mathcal{X}}^{(*)}, \mathcal{W}} f(\boldsymbol{\mathcal{X}}^{(*)}, \mathcal{W}) = \sum_{k=1}^{K} w_k \sum_{i=1}^{N} \sum_{m=1}^{M} d_m \left(v_{im}^{(*)}, v_{im}^{(k)} \right)$$

s.t. $\delta(\mathcal{W}) = 1, \quad \mathcal{W} \ge 0.$

Basic idea

- Truths should be close to the observations from reliable sources
- Minimize the overall weighted distance to the truths in which reliable sources have high weights

[Li et al., 2014]

OPT - CRH Framework

Loss function

- d_m : loss on the data type of the *m*-th property
- Output a high score when the observation deviates from the truth
- Output a low score when the observation is close to the truth

Constraint function

- The objective function may go to $-\infty$ without constraints
- Regularize the weight distribution

OPT - CRH Framework

• Run the following until convergence

- Truth computation
 - Minimize the weighted distance between the truth and the sources' observations

$$v_{im}^{(*)} \leftarrow \arg\min_{v} \sum_{k=1}^{K} w_k \cdot d_m \left(v, v_{im}^{(k)}\right)$$

- Source reliability estimation
 - Assign a weight to each source based on the difference between the truths and the observations made by the source

$$\mathcal{W} \leftarrow \arg\min_{\mathcal{W}} f(\mathcal{X}^{(*)}, \mathcal{W})$$

- Workers: i = 1, 2, ..., m
- Items: *j* = 1, 2, ..., *n*
- Categories: k = 1, 2, ..., c

Input: response tensor $Z_{m \times n \times c}$

- $z_{ijk} = 1$, if worker *i* labels item *j* as category *k*
- $z_{ijk} = 0$, if worker *i* labels item *j* as others (not *k*)
- $z_{ijk} = unknown$, if worker *i* does not label item *j*

Goal: Estimate the ground truth y_{jl}

	item 1	item 2	•••	item n
worker 1	<i>z</i> ₁₁	<i>z</i> ₁₂	•••	Z_{1n}
worker 2	Z_{21}	Z ₂₂	•••	Z_{2n}
			•••	
worker m	Z_{m1}	<i>z</i> ₁₂	•••	Z_{mn}

	item 1	item 2	•••	item n
worker 1	π_{11}	π_{12}	•••	π_{1n}
worker 2	π_{21}	π_{22}	•••	π_{2n}
			•••	
worker m	π_{m1}	π_{12}	•••	π_{mn}

 π_{ij} is a vector that presents the underline distribution of the observation.

i.e., z_{ij} is drawn from π_{ij} .

	item 1	item 2	•••	item n
worker 1	π_{11}	π_{12}		π_{1n}
worker 2	π_{21}	π_{22}	•••	π_{2n}
worker m	π_{m1}	π_{12}		π_{mn}

Column constraint: the number of votes per class per item $\sum_i z_{ijk}$ should match $\sum_i \pi_{ijk}$

	item 1	item 2	•••	item n
worker 1	π_{11}	π_{12}	•••	π_{1n}
worker 2	π_{21}	π_{22}		π_{2n}
			•••	
worker m	π_{m1}	π_{12}	•••	π_{mn}

Row constraint : the empirical confusion matrix per worker $\sum_{j} y_{jl} z_{ijk}$ should match $\sum_{j} y_{jl} \pi_{ijk}$

- If we **know** the true label y_{jl}
- **Maximum** entropy of π_{ijk} under constraints

$$\begin{aligned} \max_{\pi} & -\sum_{i=1}^{m} \sum_{j=1}^{n} \sum_{k=1}^{c} \pi_{ijk} \ln \pi_{ijk} \\ \text{s.t.} & \sum_{i=1}^{m} \pi_{ijk} = \sum_{i=1}^{m} z_{ijk}, \ \forall j, k, \ \sum_{j=1}^{n} y_{jl} \pi_{ijk} = \sum_{j=1}^{n} y_{jl} z_{ijk}, \ \forall i, k, l, \\ & \sum_{k=1}^{c} \pi_{ijk} = 1, \ \forall i, j, \ \pi_{ijk} \ge 0, \ \forall i, j, k. \end{aligned}$$

- To **estimate** the true label y_{jl}
- Minimizing the maximum entropy of π_{ijk}

$$\begin{array}{ll}
\underset{y}{\min} & -\sum_{i=1}^{m} \sum_{j=1}^{n} \sum_{k=1}^{c} \pi_{ijk} \ln \pi_{ijk} \\
\text{s.t.} & \sum_{i=1}^{m} \pi_{ijk} = \sum_{i=1}^{m} z_{ijk}, \, \forall j, k, \, \sum_{j=1}^{n} y_{jl} \pi_{ijk} = \sum_{j=1}^{n} y_{jl} z_{ijk}, \, \forall i, k, l, \\
& \sum_{k=1}^{c} \pi_{ijk} = 1, \, \forall i, j, \, \pi_{ijk} \ge 0, \, \forall i, j, k, \, \sum_{l=1}^{c} y_{jl} = 1, \, \forall j, \, y_{jl} \ge 0, \, \forall j, l.
\end{array}$$

- To **estimate** the true label y_{jl}
- **Minimizing** the **maximum** entropy of π_{ijk}



EXT - Source Correlation

• High-level intuitions for copying detection

- Common error implies copying relation
 - e.g., many same errors in $s_1 \cap s_2$ imply source 1 and 2 are related
- Source reliability inconsistency implies copy direction
 - e.g., $s_1 \cap s_2$ and $s_1 s_2$ has similar accuracy, but $s_1 \cap s_2$ and $s_2 s_1$ has different accuracy, so source 2 may be a copier.



[Dong et al., 2009a] [Dong et al., 2009b]

EXT - Source Correlation

Incorporate copying detection in truth discovery



EXT - Source Correlation

More general source correlations

- Sources may provide data from complementary domains (negative correlation)
- Sources may focus on different types of information (negative correlation)
- Sources may apply common rules in extraction (positive correlation)

How to detect

 Hypothesis test of independence using joint precision and joint recall

Overview



Truth Discovery for Crowdsourced Data Aggregation

Crowdsourced data

- Not limited to data collected from Mechanical Turk
- Can be collected from social media platforms, discussion forums, smartphones,
- Truth discovery is useful
 - Open-space passively crowdsourced data
 - Methods based on confusion matrix do not work
- New challenges for truth discovery

Passively Crowdsourced Data





"My girlfriend always gets a bad dry skin, rash on her upper arm, cheeks, and shoulders when she is on [Depo]...."



.....

"I have had no side effects from [**Depo**] (except ...), but otherwise no rashes..."

DEPO USER1 Bad dry skin DEPO USER1 Rash DEPO USER2 No rashes



Passively Crowdsourced Data





"Made it through some pretty bad traffic! (John F. Kennedy International Airport (JFK) in New York, NY)"



"Good news....no traffic on George Washington bridge approach from Jersey"



CATD Model

Long-tail phenomenon

• Most sources only provide very few claims and only a few sources makes plenty of claims.

• A confidence-aware approach

- not only estimates source reliability
- but also considers the confidence interval of the estimation



https://www.youtube.com/watch?v=BbX44YSsQ2I

Error Rate Comparison on Game Data

Question level	Majority Voting	CATD
1	0.0297	0.0132
2	0.0305	0.0271
3	0.0414	0.0276
4	0.0507	0.0290
5	0.0672	0.0435
6	0.1101	0.0596
7	0.1016	0.0481
8	0.3043	0.1304
9	0.3737	0.1414
10	0.5227	0.2045

• Goal

• To learn fine-grained (topical-level) user expertise and the truths from conflicting crowd-contributed answers.



[Ma et al., 2015]

• Input

- Question Set
- User Set
- Answer Set
- Question Content

• Output

- Questions' Topic
- Topical-Level Users' Expertise
- Truths

Question			User				Word		1
			u1		u2	u3	VV	oru	
	q1		1		2	1	а	b	L
	q2		2		1	2	b	С	L
	q3		1		2	2	а	с	L
	q4		1		2	2	d	е	
	q5		2			1	е	f	
	q6		1		2	2	d	f	
			Торіс	pic Question			n		
			K1		q1	q2	q3		
			К2		q4	q5	q6		
User				u1		u2	l	J3	
Evr	ortico		K1	(2.34	>	2.70E-4	1	.00
Expertise			K2		1.30E-	4	2.34	2	.35
C	Question		q1		q2	q3	q4	q5	q6
	Truth		1		2	1	2	1	2
C	Question		q1		q2	q3	q4	q5	q6
Gro	ound Truth		1		2	1	2	1	⁵³ 2





- Jointly modeling question content and users' answers by introducing latent topics.
- Modeling question content can help estimate reasonable user reliability, and in turn, modeling answers leads to the discovery of meaningful topics.
- Learning topics, topic-level user expertise and truths simultaneously.

Answer Generation

- The correctness of a user's answer may be affected by the question's topic, user's expertise on the topic and the question's bias.
 - Draw user's expertise

 $e_{z_q u} \sim N(\mu, \sigma^2)$



Answer Generation

- The correctness of a user's answer may be affected by the question's topic, user's expertise on the topic and the question's bias.
 - Draw user's expertise $e_{z_q u} \sim N(\mu, \sigma^2)$
 - Draw the truth

 $t_q \sim U(\gamma_q)$



Answer Generation

- The correctness of a user's answer may be affected by the question's topic, user's expertise on the topic and the question's bias.
 - Draw user's expertise $e_{z_q u} \sim N(\mu, \sigma^2)$
 - Draw the truth

$$t_q \sim U(\gamma_q)$$

• Draw the bias

$$b_q \sim N(0, {\sigma^2}')$$



Answer Generation

- The correctness of a user's answer may be affected by the question's topic, user's expertise on the topic and the question's bias.
 - Draw user's expertise $e_{z_q u} \sim N(\mu, \sigma^2)$
 - Draw the truth

$$t_q \sim U(\gamma_q)$$

• Draw the bias

$$b_q \sim N(0, \sigma^{2'})$$

Draw a user's answer

 $a_{qu}|t_q \sim logistic(e_{z_qu}, b_q)$



Overview



Related Areas

Information integration and data cleaning

- Data fusion and data integration
 - schema mapping
 - entity resolution

They can be deemed as the pre-step of Truth Discovery

Sensor data fusion

Difference: the sources are treated indistinguishably

• Data cleaning

Difference: single source VS multi-source

Related Areas

Active Crowdsourcing

- Designing of crowdsourcing applications
- Designing of platforms
- Budget allocation
- Pricing mechanisms

Related Areas

- Ensemble learning
 - Integrate different machine learning models
 - Difference: supervised VS unsupervised
- Meta analysis
 - Integrate different lab studies
 - Difference: weights are calculated based on sample size
- Information trustworthiness analysis
 - Rumor detection
 - Trust propagation
 - Difference: input may contain link information or features extracted from data
Overview

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Open Questions

- Data with complex relations
 - Spatial and temporal
- Evaluation and theoretical analysis
- Information propagation
- Privacy preserving truth discovery
- Applications
 - Health-oriented community question answering

Health-Oriented Community Question Answering Systems



Quality of Question-Answer Thread

	By nikgor 20 Co	omments		000	
In be with or wi ar re I c pr		tokin Apr 01, 2010 To: nikaonz Lyrica 100mg 3x aday. Light. It does make me a little luppie at	iscover ing and he times but it		
th ve					

Impact of Medical Truth Discovery



Challenge (1): Noisy Input

- Raw textual data, unstructured
- Error introduced by extractor
- New data type: textual data

Challenge (2): Long-tail Phenomenon

- Long-tail on source side
 - Each object still receives enough information.
- Long-tail on both object and source sides
 - Most of objects receive few information.



Challenge (3): Multiple Linked Truths

• Truths can be multiple, and they are linked with each other.



Challenge (4): Efficiency Issue

- Truth Discovery
 - iterative procedure



- Medical QA
 - large-scale data

One Chinese Medical Q&A forum:

- millions of registered patients
- hundreds of thousands of doctors
- thousands of new questions per day

Overview of Our System



Preliminary Result: Example



Available Resources

Survey for truth discovery

- [Gupta&Han, 2011]
- [Li et al., 2012]
- [Waguih et al., 2014]
- [Waguih et al., 2015]
- [Li et al., 2015b]
- Survey for crowdsourced data aggregation
 - [Hung et al., 2013]
 - [Sheshadri&Lease, 2013]

Available Resources

- Truth discovery data and code
 - <u>http://lunadong.com/fusionDataSets.htm</u>
 - <u>http://cogcomp.cs.illinois.edu/page/resource_view/16</u>
 - <u>http://www.cse.buffalo.edu/~jing/software.htm</u>
- Crowdsourced data aggregation data and code
 - <u>https://sites.google.com/site/amtworkshop2010/data-1</u>
 - <u>http://ir.ischool.utexas.edu/square/index.html</u>
 - <u>https://sites.google.com/site/nlpannotations/</u>
 - <u>http://research.microsoft.com/en-us/projects/crowd</u>

• These slides are available at

http://www.cse.buffalo.edu/~jing/talks.htm

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